

## IDEA Basics: IDEA “Freezes” in Equation Editor

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Occasionally, IDEA may appear to “freeze” when opening Equation Editor or any other popup-type windows. This problem is usually caused by the computer upon which IDEA is installed having previously used multiple screens but now using only one (or at least a different combination of screens).

What’s happening is the selected action has caused a new window to open but be displayed somewhere off the screen, on the now non-existent secondary monitor. As such, it cannot be seen or interacted with. With IDEA waiting for input on the non-existent secondary screen, IDEA appears to freeze.

### Solution:

You need to manoeuvre the screen back into visible space.

Create the problem in IDEA (by opening Equation Editor or any other offending popup window) and make sure that you don’t do or click on anything else at all as it’s imperative that the window you cannot see currently has focus - then do the following:

- Hold down the **ALT** key and then press the **SPACE BAR**
- Press the **M** key
- Use the arrow keys to move the window back into visible space
- Press **Esc** to release the window

